

## WELCOME TO YOUR DIGITAL VOICE E-BILL SERVICES

Thank you for using NGT Digital Voice services. This Reference Guide will assist you in utilizing our e-bill solution for viewing your invoice and associated information. The e-bill application can be accessed by using the following link:

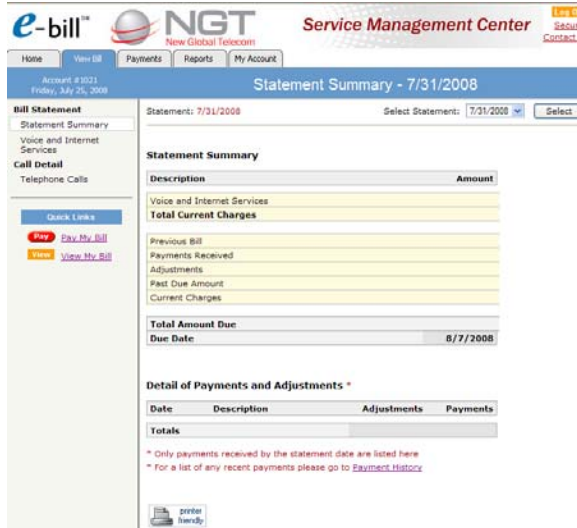
<https://www.myebill.com/index.asp?startnga>

Registration is self-service by selecting the New User ? Click Here link and entering your Account Number and Main Telephone Number. You will need to set your password and security question/answer during your registration. Your user name is your Main Telephone Number.



## VIEWING AN INVOICE

To view an invoice, you can select either View My Bill quick link or the View Bill tab.



To view detailed charges, select the Voice and Internet Services link.

To view calls made during the invoice period, select the Telephone Calls link.

You can also print any portion of your invoice using the **printer friendly** icon at the bottom of the page.

## VIEWING PAYMENTS

To view payments made for your account, select the Payment tab. All payments for Digital Voice services are made automatically using the credit card you provided during service initiation.

To view previously made payments, select the Payment History link.

To update your credit card, select the Pay Bill Online link and follow the prompts after selecting the Use a New Credit Card radio button to reach our credit card processing vendor, EPX.

## Name / Address

First Name:   
 Last Name:   
 Address:   
 City, St, Zip:

## Credit Card Information

Card #:   
 Expiration Date:  MM  YYYY   
 CVV Value:  [Find CVV](#)

We support the following financial networks:



## VIEWING REPORTS

To view standard billing reports, select the Reports tab. You can click on each report provided to see the results.

## NEED HELP?

Help is always available...

**Call Customer Service:** 1-888-299-3150

**e-mail:** [dvbilling@ngt.com](mailto:dvbilling@ngt.com)